

### PRIVACY AND SECURITY

#### Members' Personal Information

**WE TAKE SPAM EMAILS, FRAUD, AND PRIVACY ISSUES VERY SERIOUSLY, THEREFORE, WE ARE HIGHLY PROTECTIVE OF OUR CUSTOMER'S PERSONAL INFORMATION AND DO NOT SHARE OUR CUSTOMERS' PERSONAL INFORMATION WITH ANYONE.** Our web site uses customer contact information from the registration form to send our customer information about their order, saving coupons and promotional material from our company only. Users may opt-out of our email list or mailings at any time by sending us an email to request to be removed from our email list.

#### IP Addresses and Demographic Information

When visiting our web site, our web site will identify your computer's IP address for problem analysis and site administration. This information is anonym and serves solely for network maintenance and traffic monitoring.

#### Security

Our web site has security measures in place to protect the loss, misuse and alteration of the information under our control. All credit card information utilizes state-of-the-art Secure Socket Layer (SSL) encryption technology and is SET compliant. If you use PayPal to send us payment, your credit card information is protected by PayPal and is not passed onto our web site. PayPal also uses strong encryption technology to protect your credit card information.

#### GDPR Compliance

We do not give out data to any third party and all the data we have is available for display in the Account Maintenance section. Any user can request the deletion of a certain data or all the data and we will complete the request right away and erase all the data. We keep the provided data with maximum security and it is being used only for the intended purpose of shipping the orders. Our cookies do not collect any data, they serve the sole purpose of keeping the user logged in during the session. But if you would still have any questions or concerns regarding your data or the compliance with this new law, please contact us on [info@mysteriousplants.com](mailto:info@mysteriousplants.com) and we will answer all questions as soon as possible.